

Committee	Full Council
Date	13 October 2025
Agenda Item	7o

To consider buying the Rialtas Web and Bookings Portal

HTC has recently started to use the Rialtas more widely, in that the bookings system for Queens Hall and the Courtaulds pitches and pavilion are used for all bookings, and invoicing for allotments is now also done using Rialtas. The makers of Rialtas are responding to the wider use of the package, and have now developed a feature where potential hirers can view the options for booking and make a request. They can see what is already booked, the necessary time between bookings can be in place. The use of this feature would eliminate the numerous phone calls, which are received when someone is thinking about making a booking.

However, it is thought that this would not save us a lot of time and is quite an expensive addition.

The cost for this package to be installed and used for one year would be £976 + VAT, and £890 in subsequent years. This could be taken from the current budget for computers and software, but it is not essential.

Recommendation : that HTC postpones buying the Rialtas Web and Booking Portal.

Sarah Greateorex

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