

Committee	FULL COUNCIL
Date	15 November 2021
Agenda Item	7h

To consider early implementation of the decision on Mipermit/Chipside

On 21 September 2021, HTC approved the purchase of the MiPermit and Chipside payment portal digital payment portals as per quotations dated 2 and 7 September 2021, 25 June 2020.

A decision was made to go down the Mipermit route at some point over the next few months. There was at the time no urgency, and it was felt best to get the new pay and display machines installed first and bedded in. This can still be the case even if Mipermit is bought.

There have been developments over the past few weeks which suggest that it would be helpful to staff and more efficient in our systems if Mipermit/Chipside equipment were bought as soon as possible. This equipment is used to issue penalty charge notices. The current Chipside equipment is currently not working. Both handheld device and printer have been sent back for repairs, and although both work, they will not currently talk to each other and the next step would be to send the printer back again. This equipment is old, and would need to be replaced even if we were not considering Mipermit..At present we cannot use the handheld so handwritten tickets are being issued. This creates more work for the Receptionist who has to manually enter the details of each ticket instead of them being uploaded automatically from the handheld. It is also not always possible to get photos if attendants are taking them with their mobile rather than the handheld, and these are not automatically uploaded to the database either. DVLA insists on photos if they are going to release details of offenders.

These circumstances all point towards buying the new handheld devices and printer as soon as possible. Details in report 7h(a)

Recommendation : that councillors approve the immediate purchase of 2 new handheld devices and a printer with case, out of capital reserves.



Sarah Greateorex Town Clerk